






# DO YOU NEED URGENT CARE OR EMERGENCY CARE?

You're sick or hurt, and you need medical attention. But how do you know whether you should head to the hospital's emergency department (ED) or an urgent care center?

## GO TO URGENT CARE FOR:

-  • Cold/flu  
• Eye and ear conditions
-  • Cuts  
• Sprains
-  • Respiratory illness  
• Sinusitis
-  • Urinary tract infections
-  • Other common illness and injuries


**NON-LIFE-THREATENING CONDITIONS**

## GO TO AN ED FOR:

-  • Chest pain and heart attack  
• Uncontrolled vomiting
-  • Serious burns  
• Severe pain
-  • Altered mental status or confusion  
• Stroke
-  • Major injury or trauma  
• Broken bones
-  • Seizures  
• Head injuries

**LIFE-THREATENING CONDITIONS**

## URGENT CARE CAN ALSO PROVIDE

-  • Imaging and lab tests (if ordered by the clinic provider)
- Immunizations
- Occupational medicine
- Camp, school and sport physicals

 **82** = <sup>1</sup>ED VISITS THAT COULD BE HANDLED BY **URGENT CARE**  
**PERCENT**

## <sup>1</sup> NATIONAL AVERAGE COST PER VISIT:

URGENT CARE		ED
\$112	Urinary tract infection	\$655
\$125	Acute sinusitis	\$775
\$109	Middle ear infection	\$655

Both urgent care centers and EDs **ACCEPT MOST MAJOR INSURANCE PLANS,** **BUT YOUR COPAY MIGHT BE LOWER AT URGENT CARE.**

**136 MILLION:**  <sup>2</sup> **NUMBER OF ED VISITS ANNUALLY**

1. CareFirst BlueCross BlueShield  
2. Centers for Disease Control and Prevention

# DO YOU NEED URGENT CARE OR EMERGENCY CARE?

You're sick or hurt, and you need medical attention. But how do you know whether you should head to the hospital's emergency department (ED) or an urgent care center?

## GO TO URGENT CARE FOR:



- Cold/flu
- Eye and ear conditions



- Cuts
- Sprains



- Respiratory illness
- Sinusitis



- Urinary tract infections



- Other common illness and injuries

### NON-LIFE-THREATENING CONDITIONS

## GO TO AN ED FOR:



- Chest pain and heart attack
- Uncontrolled vomiting



- Serious burns
- Severe pain



- Altered mental status or confusion
- Stroke



- Major injury or trauma
- Broken bones



- Seizures
- Head injuries

### LIFE-THREATENING CONDITIONS

## UK HEALTHCARE URGENT CARE CAN ALSO PROVIDE



- Imaging and lab tests (if ordered by the clinic provider)
- Immunizations
- Occupational medicine
- Camp, school and sport physicals